



PDA ADVISORY

SCAM ALERT

ON SPAM CALLS* / ROBOCALLS**

***SPAM CALL:** A spam call is an unsolicited call where the intention is often to trick or scam the recipient.


****ROBOCALL:** A robocall is a call that delivers an automated or pre-recorded voice message

The PDA Office received several reports threatening our members and their families using these numbers:

0955 715 3752

0955 715 3759

We are already coordinating with the Criminal Investigation and Detection Group (CIDG) so that immediate action will be made.

Please reject unwanted or unknown calls automatically by activating the blocking services in your mobile devices by following these steps: 

HOW TO STOP ROBOCALLS / SPAM CALLS ON IPHONE:

To block a number on your iPhone:

- Go to the Phone app and tap "Recents"
- Locate the number you would like to block
- Tap the blue "i" inside a circle to the right of the number
- On the next screen, scroll down and tap on "Block this caller"
- Tap on the option "Block contact" on the message which pops up

To make yourself unavailable to all numbers which are not on your Contacts list:

- Go to "Settings" and select the option "Phone"
- Scroll down
- Tap the "Silence Unknown Callers" switch, so it displays as green

HOW TO STOP ROBOCALLS / SPAM CALLS ON ANDROID:

To block a number on your Android device:

- Open the Phone app from the home screen
- Locate the tab "Recent" and tap on it
- Find the number you want to block, tap on it, and then tap the "i" in a circle
- Locate the "Block" button and confirm by hitting "Block" in the pop-up message

To block unknown numbers on your Android device:

- Open the Phone app from the home screen
- Locate three dots and tap on them to open a drop-down menu
- Select "Settings" from the list
- Tap on "Block Numbers"
- Toggle the "Block Unknown Callers" switch to green

PLEASE STAY VIGILANT AGAINST SCAMS AT ALL TIMES.